

openreach

a BT Group business

BT

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Reason for contact:

I would like to report damage to Openreach external line plant

Title:

Mr

First name:

David

Last name:

Bradley

Email address:

david@aveuk.net

Contact Telephone number:

01252758960

Secondary contact telephone number/mobile:

01252733200

Type of damage:

Attachments to your house

Please give a brief explanation / description:

Cabling not associated with our service runs right by our main entrance which has become detached and likely to be a trip hazard. It is very unsightly and apparently redundant. Please remove.

In your opinion does the damage pose a danger to the public or property?:

Yes

If Yes,please explain why?:

A trip hazard and a real nuisance in maintaining the property.

Is the damage on your property?:

Yes

Is the person who caused the damage still on site?:

No

Is the damage guarded?:

No

Does this damage only relate to your own telephone line?:

No

Address / Location this damage relates to:

AVE UK LTD, 4 Riverside Park Industrial Estate

Street Name:

Dogflud Way

Post Town:

Farnham

Post Code:

GU9 7UG

Landmark Nearby:

Other useful information:

Will supply tea and biscuits to your repair specialist. In a ideal world removal of cables would be best otherwise some sort of trunking please.

Contact Openreach

IMPORTANT: if you have a problem with your telephone line, an engineer appointment, or your broadband connection you will need to contact your Communication provider (whoever bills you for that service.) You may write to us at our registered office: British Telecommunications plc, 81 Newgate Street London EC1A 7AJ Registered in England no. 1800000

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