



MR HOWARD TAYLOR
79 VICTORIA ROAD
FARNBOROUGH
HAMPSHIRE
GU14 7PL

Aldershot Depot
PO Box 346
Farnham
Surrey
GU9 9YS

Tel: 01252 356100

February 16, 2011

In any reply, please quote **DSK015**

79 VICTORIA ROAD, FARNBOROUGH

Dear Mr Howard Taylor

I refer to your query regarding electricity voltage conditions at the above premises.

We have now completed our investigations and can advise that we plan to make some adjustments, including the possibility of network reinforcement (strengthening/upgrading) to improve the supply voltage.

I can assure you that every effort will be made to rectify the problem as soon as practicable and will contact you when the work has been completed to assess the improvement to your electricity supply.

In the meantime, I apologise for any inconvenience caused.

Yours sincerely

A handwritten signature in black ink, appearing to read "P.P. AL" followed by a stylized flourish.

Roger Brummel

Engineering Department,
Aldershot Depot