



Thank you

Thank you for your order. We've sent an email confirming your order to tylerm@willis.com. Please [print a copy](#) of this page for your records.

Your order details

- Order date 02/06/2012
- Order number BTCAA6162492

What's next?

A BT engineer will install your new phone line on 20/06/2012. Your BT Total Broadband will be activated on the same day.

Your broadband equipment and welcome pack will be delivered before 2pm on the activation date provided on this page.

Information about your bill

Your BT bill will now be paper-free
You'll get 24/7 access to your bill online.

You can go online to view your bill and your recent calls within 48 hours of your service being provided.

Your account log in details

- Name: Margret
- Last name: Kelly
- Email address: tylerm@willis.com
This is the username you'll use to log in to BT.com
- Security question: What is your mother's maiden name?
- Answer: *****

Your phone number

We'll give you a new phone number for your phone line and include it in your confirmation letter.

Packages

One-off	Monthly

Set up

Directory listing
Ex-directory

Ms M Kelly

BT Broadband email address
kelly.margret@btinternet.com

Female

01-01-1957

Password reminder
What is your mother's maiden name?

daniels

Personal

Contact details
Ms Margret Kelly

07956870084

tylerm@willis.com

Accessibility

Can use for marketing?
No

Your bt.com profile details :
Username:

tylerm@willis.com

Delivery

Installation appointment
Your appointment and activation will be on

Package		
Broadband and Evening & Weekend Calls This package gives you: • Broadband Option 1 with a 10GB monthly usage allowance • Unlimited Evening & Weekend Calls to UK landlines after 7pm weekdays and on the weekends • FREE for the first 6 months, £13 a month from month 7, plus line rental, on an 18 month contract • Only £0 for line connection (normally £130) Also includes: • FREE Wi-Fi access • New BT Home Hub worth over £90 • 5GB secure online storage • Advanced online security • 3 free calling features: BT 1471, voicemail and BT privacy • FREE 24/7 helpline support		£0.00

20/06/2012 8am-1pm

Delivery address
15,Beacon Crescent
Hindhead
GU26 6UG

Delivery Instruction
Leave out of sight and under cover

Billing and Payment

Pay now by card
£135.95

*****6954

Your bill payment method
Monthly Whole Bill Direct Debit

Billing delivery method
Paper-free

Phone

One-off	Monthly
£129.00	

Phone installation		
Engineer visit As your home doesn't have a phone line that can be reactivated, or needs a new line, we'll send an engineer. The standard connection charge will be added to your first bill for the engineering work in your home or at the telephone exchange.	£130.00	
Phone installation Credit		
Connection Charge Credit You've qualified for a special connection charge credit as you're placing an order on BT.com. Your one-off connection charge will be credited back to your BT bill.	- £130.00	
Your line rental		
Line Rental Saver Benefit from lower line rental by paying a year in advance, equivalent to £10.75 per month . (Requires one advance debit/credit card payment)	£129.00	

Broadband

One-off	Monthly
£6.95	

Equipment		
BT Home Hub 3 The BT Home Hub router lets you connect to broadband wired or wirelessly The BT Home Hub 3 router gives you a better wireless connection throughout your home with our new Smart Wireless technology. It connects your computer(s), laptop(s) and games consoles to the internet and supports BT Vision and BT FON. Hub 3 provides wired and wireless Broadband connectivity to both BT Total Broadband and BT Infinity.	£0.00	
Delivery charge This is a charge for the delivery of your BT product This is a charge for the delivery of your BT product	£6.95	

Total

One-off charges	£135.95
Monthly charges	£0.00

You'll pay your bills by Whole Bill Direct Debit from now on. This means the whole amount of your bill will be taken from your bank or building society every month.

Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit BT plc will notify you 6 working days in advance of your account being debited or as otherwise agreed. If you request BT plc to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by BT plc or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society. If you receive a refund you are not entitled to, you must pay it back when BT plc asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or

Building Society. Written confirmation may be required. Please also notify us.

Strictly necessary cookies

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