

Moor Park House Estate Management Ltd

Landlord's Telephone Lines

Version: 5 Dated: 14/05/2019 11:49

Telguard Numbers [Usual Bill Amount £38.20]

Line Rental £3.60 * 7 = £25.20

Estimated Call Spend per month £13.00

Calls 7.2ppm

WG Gate	07430 525931	2612	
WG Main Foyer (Front)	07430 526398	2612	
WG Main Foyer (Rear)	Number not needed	2612	111111
WG 2-5 Foyer	07430 527525	4234	
WG 6-11 Foyer	07430 527482	4891	
WG 12-13 Foyer	07430 528086	2612	
MH Gate	07430 525930	5678	
MH Foyer	07430 527654	9519	

Cloudscape Numbers [Usual Bill Amount £95.00]

Line Rental £12.50 * 5 = £62.50

Broadband £20

Maintenance Level 2 £2.50 * 4 = £10.00

One-off installation charge for the office applies £48

Estimated Call Spend per month £2.50

Calls 2ppm

Lift Serving MH 1-3	01252 721222		
Lift Serving WG 4-5	01252 725864		
Lift Serving WG 7	01252 737734		
Lift Serving WG 10-11	01252 719138		
MPHEM Office	01252 711694		Broadband + Fax

Voipfone Numbers & Extensions [Usual Bill Amount£26.40]

Line Rental £2.40 * 5 = £12.00

Ext Rental £1.20 * 7 = £8.40

Estimated Call Spend per month £6.00

Calls 1.2ppm

MPHEM Office Phone	01252 279655	200
Allocated to Archie	01252 279323	202
Allocated to Carole	01252 279121	206
Allocated to Peter	01252 279840	205
Allocated to Roger	01252 279170	203
Used by David	Free 056 number not used	204
Extension only for John	Not provided	201

Notes:

1. Calls from any 01252 279*** number shows a CLIP of 01252 279655 with calls charged to that number.
2. Ext to Ext calls are free except to extension 201.
3. Ext numbers are used to divert callers using 01252 279655 to the appropriate person (usually Carole). Incoming calls always rings the office extension. Unanswered calls that leave a message will be emailed to office@mphem.net and thus delivered to all directors.
4. Total regular cost per month £159.60. For the year £1915.20 plus a one-off charge of £57.60 = £1972.80 against a budget of £2800.00 for 2019.
5. Maintenance Level 2 = End of next working day. Fix Monday to Saturday.
6. All prices include VAT at 20%.