

David Bradley

From: David Bradley <david@cyberpictures.net>
Sent: 05 June 2021 10:25
To: 'ant@rebusconstruction.co.uk'
Cc: 'admin@cloudscapeconnect.co.uk'
Subject: Your Broadband Connection in Moor Park
Attachments: z081.jpg

Importance: High

Hello Antony,

Just to say that Openreach are scheduled to turn up on Monday morning between 8am and 1pm and they will probably use the gate console to contact you to swing the gates open. More likely they will use their mobile to make contact with you, which makes things more difficult as I may need to meet and greet them to let them in but it takes me five minutes to reach the gates. In any case, do let me know of their arrival.

Just for the record you should be able to swing the gates open from your mobile 07875 577 654 by dialling 07430 525 930 and when the console responds, just dial 3.

I am advised by Kevin of Cloudscape Connect that on this visit OR know of the technical difficulties in "getting you hooked up" and are coming prepared. I personally feel this to be most unlikely as my thoughts are that either a trench or a number of poles from the Clock House to your development will be required, thus requiring a wayleave, but we shall see. If by some miracle it does happen, then a termination point will be fixed to the outside of the building at ground level with local cabling to a master socket inside the building to the location you have pointed out to me. If nothing can be done, then I have to call Cloudscape while OR are present to discuss the issues.

As part of this new install, Cloudscape Connect send out a router. For sheer convience, I have had it delivered to me. It should be appreciated that this is a broadband only service, there is no landline provided. The router is already preconfigured for use, see attached document, so it would be great if you had a long extension lead to test everything out before OR leaves the site (I will have my laptop with me). I will keep the router safe until actually required following the completion of building works. The router supplied is much better than that supplied by other ISPs but sadly will need replacing when FTTP arrives.

With regards,
David Bradley



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