

System Wide Short Codes

Using Yealink, snom, Wireless or Softphones

Service	MIDENG Extn
Call Emergency Services	999
Call Emergency Services	112
NHS Non-Emergency Number	111
Police Non-Emergency Number	101
Confirms with recorded message phone is connected. Silence indicates offline.	155
COVID-19 Help Line. Can be used to make appointments.	119
Echo test. Sound quality of calls made from this extension.	152
Gives Date and Time	123
Forward Nuisance calls to this extension	166
Missing Children Helpline	116999
Music being played to caller on Hold	1995
NSPCC ChildLine	116111
Plays back the last number that rang this extension	1471
Power Cut Information Line. Assumes your phone is still working!	105
Report a Banking Scam (See https://stopscamsuk.org.uk/159)	159
Responds with a recording of remaining call credits	154
Samaritans	116123
Voicemail access for Group messages	1573
Voicemail access for the extension you are using	1571
Voicemail access for the Master Account	1572
Voipfone Customer Services. Credentials required.	150
Withhold your number (If you must – Not Recommended)	141
Un-withhold your number	1470

For Softphone app users only	Code
Press Voipfone on left hand side and toggle white blob for DND (Voipfone)	None
Transfers active call to another number. Wait for voice instructions ##	##
Place call on hold #1	#1
Un-hold call #	#